

Agency: _____

Job Title of Person Completing Ratings: _____

Date: ____/____/____

Infrastructure Grid

Instructions: Below you will find a list of agencies your agency might work with. Please indicate how much your agency knows about the services at each of the agencies listed. Circle one answer for each agency listed. **CIRCLE THE NAME OF YOUR AGENCY.**

HOW MUCH DOES YOUR AGENCY KNOW ABOUT THE SERVICES AT EACH AGENCY LISTED?

Agency	Nothing 1	Very Little 2	A Little 3	Somewhat 4	A Lot 5
Agency A	Nothing	Very Little	A Little	Somewhat	A Lot
Agency B	Nothing	Very Little	A Little	Somewhat	A Lot
Agency C	Nothing	Very Little	A Little	Somewhat	A Lot
Agency D	Nothing	Very Little	A Little	Somewhat	A Lot
Agency E	Nothing	Very Little	A Little	Somewhat	A Lot
Agency F	Nothing	Very Little	A Little	Somewhat	A Lot
Agency G	Nothing	Very Little	A Little	Somewhat	A Lot
Agency H	Nothing	Very Little	A Little	Somewhat	A Lot
Agency I	Nothing	Very Little	A Little	Somewhat	A Lot
Agency J	Nothing	Very Little	A Little	Somewhat	A Lot
Agency K	Nothing	Very Little	A Little	Somewhat	A Lot
Agency L	Nothing	Very Little	A Little	Somewhat	A Lot
Agency M	Nothing	Very Little	A Little	Somewhat	A Lot
Agency N	Nothing	Very Little	A Little	Somewhat	A Lot
Agency O	Nothing	Very Little	A Little	Somewhat	A Lot
Agency P	Nothing	Very Little	A Little	Somewhat	A Lot
Agency Q	Nothing	Very Little	A Little	Somewhat	A Lot

Instructions: Below you will find a list of agencies your agency might work with. Please indicate about what percent of your clients-patients your agency will refer to that agency in the next few months. Circle one answer for each agency listed. **CIRCLE THE NAME OF YOUR AGENCY.**

ABOUT WHAT PERCENT OF YOUR CLIENTS WILL BE REFERRED TO EACH AGENCY LISTED?

Agency	None (0%) 1	A Few (1-15%) 2	Many (16-50%) 3	Most (50-85%) 4	About All (86-100%) 5
Agency A	None (0%)	A Few (1-15%)	Many (16-50%)	Most (50-85%)	All (86-100%)
Agency B	None (0%)	A Few (1-15%)	Many (16-50%)	Most (50-85%)	All (86-100%)
Agency C	None (0%)	A Few (1-15%)	Many (16-50%)	Most (50-85%)	All (86-100%)
Agency D	None (0%)	A Few (1-15%)	Many (16-50%)	Most (50-85%)	All (86-100%)
Agency E	None (0%)	A Few (1-15%)	Many (16-50%)	Most (50-85%)	All (86-100%)
Agency F	None (0%)	A Few (1-15%)	Many (16-50%)	Most (50-85%)	All (86-100%)
Agency G	None (0%)	A Few (1-15%)	Many (16-50%)	Most (50-85%)	All (86-100%)
Agency H	None (0%)	A Few (1-15%)	Many (16-50%)	Most (50-85%)	All (86-100%)
Agency I	None (0%)	A Few (1-15%)	Many (16-50%)	Most (50-85%)	All (86-100%)
Agency J	None (0%)	A Few (1-15%)	Many (16-50%)	Most (50-85%)	All (86-100%)
Agency K	None (0%)	A Few (1-15%)	Many (16-50%)	Most (50-85%)	All (86-100%)
Agency L	None (0%)	A Few (1-15%)	Many (16-50%)	Most (50-85%)	All (86-100%)
Agency M	None (0%)	A Few (1-15%)	Many (16-50%)	Most (50-85%)	All (86-100%)
Agency N	None (0%)	A Few (1-15%)	Many (16-50%)	Most (50-85%)	All (86-100%)
Agency O	None (0%)	A Few (1-15%)	Many (16-50%)	Most (50-85%)	All (86-100%)
Agency P	None (0%)	A Few (1-15%)	Many (16-50%)	Most (50-85%)	All (86-100%)
Agency Q	None (0%)	A Few (1-15%)	Many (16-50%)	Most (50-85%)	All (86-100%)

Instructions: Below you will find a list of agencies your agency might work with. Please indicate about what percent of the incoming clients-patients in your agency in the next few months will come from referrals from that agency. Circle one answer for each agency listed. CIRCLE THE NAME OF YOUR AGENCY.

ABOUT WHAT PERCENT OF YOUR CLIENTS WILL COME FROM REFERRALS FROM EACH AGENCY LISTED?

Agency	None (0%) 1	A Few (1-15%) 2	Many (16-50%) 3	Most (50-85%) 4	About All (86-100%) 5
Agency A	None (0%)	A Few (1-15%)	Many (16-50%)	Most (50-85%)	All (86-100%)
Agency B	None (0%)	A Few (1-15%)	Many (16-50%)	Most (50-85%)	All (86-100%)
Agency C	None (0%)	A Few (1-15%)	Many (16-50%)	Most (50-85%)	All (86-100%)
Agency D	None (0%)	A Few (1-15%)	Many (16-50%)	Most (50-85%)	All (86-100%)
Agency E	None (0%)	A Few (1-15%)	Many (16-50%)	Most (50-85%)	All (86-100%)
Agency F	None (0%)	A Few (1-15%)	Many (16-50%)	Most (50-85%)	All (86-100%)
Agency G	None (0%)	A Few (1-15%)	Many (16-50%)	Most (50-85%)	All (86-100%)
Agency H	None (0%)	A Few (1-15%)	Many (16-50%)	Most (50-85%)	All (86-100%)
Agency I	None (0%)	A Few (1-15%)	Many (16-50%)	Most (50-85%)	All (86-100%)
Agency J	None (0%)	A Few (1-15%)	Many (16-50%)	Most (50-85%)	All (86-100%)
Agency K	None (0%)	A Few (1-15%)	Many (16-50%)	Most (50-85%)	All (86-100%)
Agency L	None (0%)	A Few (1-15%)	Many (16-50%)	Most (50-85%)	All (86-100%)
Agency M	None (0%)	A Few (1-15%)	Many (16-50%)	Most (50-85%)	All (86-100%)
Agency N	None (0%)	A Few (1-15%)	Many (16-50%)	Most (50-85%)	All (86-100%)
Agency O	None (0%)	A Few (1-15%)	Many (16-50%)	Most (50-85%)	All (86-100%)
Agency P	None (0%)	A Few (1-15%)	Many (16-50%)	Most (50-85%)	All (86-100%)
Agency Q	None (0%)	A Few (1-15%)	Many (16-50%)	Most (50-85%)	All (86-100%)

Instructions: Below you will find a list of agencies your agency might work with. Please indicate how satisfied your agency is with its working relationships with each of the agencies listed. Circle one answer for each agency listed. CIRCLE THE NAME OF YOUR AGENCY.

HOW SATISFIED IS YOUR AGENCY WITH ITS WORKING RELATIONSHIP WITH EACH AGENCY LISTED?

Agency	Not at All 1	Very Little 2	A Little 3	Somewhat 4	A Lot 5
Agency A	Not at All	Very Little	A Little	Somewhat	A Lot
Agency B	Not at All	Very Little	A Little	Somewhat	A Lot
Agency C	Not at All	Very Little	A Little	Somewhat	A Lot
Agency D	Not at All	Very Little	A Little	Somewhat	A Lot
Agency E	Not at All	Very Little	A Little	Somewhat	A Lot
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Agency O	Not at All	Very Little	A Little	Somewhat	A Lot
Agency P	Not at All	Very Little	A Little	Somewhat	A Lot
Agency Q	Not at All	Very Little	A Little	Somewhat	A Lot